## Contents

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Introduction</td>
<td>3</td>
</tr>
<tr>
<td>Product Version</td>
<td>3</td>
</tr>
<tr>
<td>Trial Limitations</td>
<td>4</td>
</tr>
<tr>
<td>System Requirements</td>
<td>4</td>
</tr>
<tr>
<td>ObserveIT “All-in-One” Management Server</td>
<td>5</td>
</tr>
<tr>
<td>ObserveIT Windows Agent</td>
<td>6</td>
</tr>
<tr>
<td>Unix/Linux Agent</td>
<td>6</td>
</tr>
<tr>
<td>Mac OSX Agent</td>
<td>7</td>
</tr>
<tr>
<td>Web Categorization Module</td>
<td>8</td>
</tr>
<tr>
<td>Architecture Overview</td>
<td>9</td>
</tr>
<tr>
<td>Important Considerations</td>
<td>10</td>
</tr>
<tr>
<td>ObserveIT component network interaction</td>
<td>10</td>
</tr>
<tr>
<td>Permissions Required for all Computers</td>
<td>10</td>
</tr>
<tr>
<td>Firewall Permissions</td>
<td>10</td>
</tr>
<tr>
<td>Privacy and Legal Considerations</td>
<td>10</td>
</tr>
<tr>
<td>Installation Package Overview</td>
<td>11</td>
</tr>
<tr>
<td>Using PowerShell</td>
<td>18</td>
</tr>
<tr>
<td>Installing SQL Express</td>
<td>19</td>
</tr>
<tr>
<td>Configure SQL Express to Accept TCP/IP Connections</td>
<td>23</td>
</tr>
<tr>
<td>Installing the ObserveIT Software</td>
<td>25</td>
</tr>
<tr>
<td>Installing an ObserveIT Agent on a Microsoft Windows-based Computer</td>
<td>29</td>
</tr>
<tr>
<td>Installing an ObserveIT Agent on a *NIX-based Computer</td>
<td>33</td>
</tr>
<tr>
<td>Installing an ObserveIT Agent on a Mac Computer</td>
<td>34</td>
</tr>
<tr>
<td>Verifying Successful User Activity Recording</td>
<td>35</td>
</tr>
<tr>
<td>Copyright</td>
<td>36</td>
</tr>
</tbody>
</table>
Introduction
The ObserveIT User Behavior Monitoring and Analytics platform is designed to help security, incident response, infrastructure, compliance, and legal teams easily identify and eliminate Insider threat. This document describes the steps necessary to set up and effectively deploy the ObserveIT software for a self-guided trial.

Product Version
ObserveIT version v.7.0.0. features a number of major improvements over version 6.7.2.

This document was written for ObserveIT Enterprise version 7.0.0. This document uses screenshots and procedures written for Windows Server 2012 R2 and SQL Express Server 2012.

Major Product Enhancements in 7.0.0
Increased visibility, insights into activity, preventing malicious actions, key-logging alerts, and a new UI.

User Activity Profile
- Obtain an aggregated view of user activity by aggregating user actions, application usage, and credential use
- View user active and idle time, most commonly used applications, and new websites that have never been visited before

Web Console UI Rebranding
- New UI marries old and new functionality under a single interface
- Improved response and load time alongside improvements to stability and visual acuity

Insider Threat Library (ITL), Alert, and Report Improvement
- New 200 out-of-the-box alert rules
- New out-of-the-box reports and updated sample reports
- Keyword based alerting for detecting commands, abuse, or data exfiltration

Preventative Actions
- Prevent the launch of suspicious applications and block inappropriate use within allowed applications
- Log off users from systems and prevent interactive access to sensitive servers

Expand to more platforms
- New Mac agent MacOS Sierra 10.12
- Windows Server 2016
- MS-SQL Database 2016
- RHEL 7.2 support
Trial Limitations
ObserveIT will provide an Not for resale (NFR) license viable for a 15-day trial period. All self-guided trials are limited in license scope to:

- 1 Windows Terminal Server License
- 2 Windows Server Licenses
- 5 Windows Desktop Licenses
- 5 Mac Desktop Licenses
- 5 Linux/Unix Multi-Purpose Licenses

System Requirements
Before running the ObserveIT install package, please review the necessary minimum requirements.
ObserveIT “All-in-One” Management Server

Prior to installation, you must have at least 1 virtual Windows Server with the following specifications and components:

<table>
<thead>
<tr>
<th>ObserveIT Server side Components</th>
<th>Minimum System Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>ObserveIT Application Server</strong></td>
<td><strong>Hardware Requirements</strong></td>
</tr>
<tr>
<td><strong>Web Console Server</strong></td>
<td>• 2 dual-core fast CPU</td>
</tr>
<tr>
<td><strong>Web Categorization Module</strong></td>
<td>• 8 GB RAM</td>
</tr>
<tr>
<td><strong>Database Server</strong></td>
<td>• 60 GB free hard disk space (OS)</td>
</tr>
<tr>
<td></td>
<td>• 1 Gigabit Ethernet adapter</td>
</tr>
</tbody>
</table>

**Software Requirements**
- Operating system: Windows Server 2012 R2
- .NET Framework 3.5.1 and .NET Framework 4.5.2
- SQL Express 2012/2014 (database engine, Full-Text Search, and SQL Server Management Studio)
- IIS 7.5/8.5 with ".NET Extensibility 3.5", "ASP", "ASP.NET 3.5",
- "IIS 6.0 Management Compatibility" with all subcomponents and "IIS Management Scripts and Tools"
- Domain member (preferred) with typical server configuration
- Local administrator’s permissions
- SYSADMIN permissions on the SQL instance
- Mixed-mode SQL authentication

*Note: It is the responsibility of the customer to provide all hardware/virtual machines, storage and all networking requirements for the test environment to be ready for the installation of the ObserveIT platform.*
ObserveIT Windows Agent
The Windows Agent is a user-mode executable that binds to every user session. As soon as a user logs into a monitored server, the Agent begins recording based on the configured recording policy.

The ObserveIT Windows Agent can be installed on any supported Windows-based operating system (server or desktop) that you want to monitor. For the trial, it is recommended that you manually install the Agent on each system to get familiar with the setup steps required.

<table>
<thead>
<tr>
<th>Operating System</th>
<th>Minimum System Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>Microsoft Windows</td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Hardware Requirements</strong></td>
</tr>
<tr>
<td></td>
<td>• 2.4 GHz or faster Intel or AMD processor</td>
</tr>
<tr>
<td></td>
<td>• 2 GB RAM or more</td>
</tr>
<tr>
<td></td>
<td>• At least 1 GB free hard disk space</td>
</tr>
<tr>
<td></td>
<td>• 100 Mb/1Gb Ethernet adapter (1 Gigabit link speed recommended)</td>
</tr>
<tr>
<td></td>
<td><strong>Software Requirements</strong></td>
</tr>
<tr>
<td></td>
<td>• Microsoft Windows Server 2008/2008 R2/2012/2012 R2, Windows Vista, Windows 7, Windows 8/8.1, Windows 10 (It is recommended that you always use the latest service pack for your operating system)</td>
</tr>
<tr>
<td></td>
<td>• .NET Framework (version 3.5.1 and 4.5.2 must always be installed)</td>
</tr>
</tbody>
</table>

Note: Local Administrator's permissions required to install the agent.

Unix/Linux Agent
The *NIX Agent runs in user mode and is triggered when an interactive session is created on a monitored machine (connected via SH, Telnet, Rlogin, etc.) It records user activity inside the sessions, including interactive user activity and system functions such as OPEN, EXEC, CHMOD and others.

The ObserveIT agent can be installed on all Unix or Linux-based systems which require monitoring. The Unix or Linux Agent installer is a self-extracting file which includes the package and an installation script.

You can deploy ObserveIT Agents on the following Unix/Linux-based operating systems:

<table>
<thead>
<tr>
<th>Solaris</th>
<th>AIX</th>
</tr>
</thead>
<tbody>
<tr>
<td>HP-UX</td>
<td>RHEL/CentOS</td>
</tr>
<tr>
<td>Oracle Linux</td>
<td>SLES (SuSE Linux Enterprise Server)</td>
</tr>
<tr>
<td>Ubuntu</td>
<td>Debian</td>
</tr>
<tr>
<td></td>
<td>Amazon Linux</td>
</tr>
</tbody>
</table>
Example: CentOS/RHEL Expanded Requirements

<table>
<thead>
<tr>
<th>RHEL/CentOS Supported Versions</th>
<th>4.8-4.9, 5.6-5.11, 6.0-6.7; i386/x86_64</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>7.0-7.2; x86_64</td>
</tr>
</tbody>
</table>

Note: If you require additional *NIX minimum requirements please review our detailed documentation.

Mac OSX Agent

The ObserveIT mac Agent software can be installed on any supported Mac Platform. The software is a user mode package that will record interactive actions on Mac desktops and laptops. The agent also supports VNC for remote connections and fast user switch for recording multiple users.

The ObserveIT agent can be installed on all Mac based systems which require monitoring. The Agent installer is a self-extracting file which includes the package and an installation script.

Mac agent is part of the launchd agent binary. Mac agent is guarded by the Apple OS (launchd). Each session has its own logger (including fast switch and VNC connections).

<table>
<thead>
<tr>
<th>Operating System</th>
<th>Minimum System Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mac OSX</td>
<td></td>
</tr>
</tbody>
</table>

**Hardware Requirements**

- 1.6 GHz or faster Intel Core processor
- 4 GB RAM or more
- At least 1 GB free hard disk space
- 100 Mb/1Gb Ethernet adapter (1 Gigabit link speed recommended)
- VNC support for remote connections
- Fast user switch for recording multiple users

**Software Requirements**

- OSX 10.10 Yosemite
- OSX 10.11 El Capitan
- MacOS Sierra 10.12
- On MacOS Sierra 10.12 the logger permissions must be granted manually through system preferences.
Web Categorization Module

In ObserveIT 6.7 a Web Categorization module has been added to the ObserveIT feature set to alert administrators on inappropriate or dangerous site visitation. ObserveIT will be able to detect and alert on users visiting illegal, phishing, or harmful sites.

We chose 28 categories that are most commonly associated with exposure and risk.

Some of the categories include: Malicious Ad sites, gambling, gaming, illegal drugs, infected watering holes, remote proxies, and phishing.

The purpose of the web categorization is to act as a first layer of notification for organizations that have not configured a content filtering platform. Secondly, ObserveIT can be used as mitigation strategy for users who have intentionally bypassed an existing content filtering system.

Prerequisites for Installing the Website Categorization Module

In order to download the initial data and receive updates directly from NetSTAR cloud service, your machine (that is, the server on which the Website Categorization module is installed) must have Internet access.

Make sure that port number 443 is open, and that the URL https://nsv10.netstar-inc.com/gcfus/get.cgi (that the module needs to access NETSTAR for initial data download and daily database updates) is not blocked by the Firewall.

8 GB minimum memory requirement is recommended. If you install the Website Categorization module on a machine with less than 8 GB RAM, the first time that the module detects the categorized browsed URLs, alerts will not be generated. Upon subsequent browsing, alerts will be generated on these URLs.
Architecture Overview

The ObserveIT software application is comprised of the following components:

- ObserveIT Windows, *NIX, and Mac agents
- ObserveIT Web Categorization Module
- ObserveIT Application Server
- ObserveIT Web Console
- ObserveIT Database Server
Important Considerations

ObserveIT component network interaction
1. Each monitored desktop or server runs the ObserveIT Agent which is installed locally on the computer.
2. The Agent captures information about user activity, secures it, and sends it to the Application Server.
3. If high availability is a requirement and there is more than one Application Server, they should be load balanced by using either a software or hardware-based device. In that case the Agents will communicate with the load balancer’s virtual IP (VIP).
4. The Application Server analyzes and compresses received data, then it stores it by splitting the textual data in the SQL Server database.
5. An administrator can connect to the Web Console Web-based interface using a web browser, and search for, replay, run reports and inspect alerts based on the captured user activity.
6. Any component of the data transfer or data storage process can be encrypted, if needed.

Permissions Required for all Computers
1. All computers are members of the same Active Directory domain
2. Logon permissions to these computers with administrative permissions
3. Permissions to access the SQL Server database engine (SYSADMIN permissions)
4. Full network connectivity

Firewall Permissions
On default configuration ObserveIT agents utilize HTTP port 4884 to communicate with the application Server and the Application Server uses port 1433 to communicate with the Database server. If firewalls are enabled, please make sure to create firewall permissions for these ports.

Opening the firewall ports can be done via Command prompt using the following rules:

1. **For Agent to App Server:** netsh advfirewall firewall rule name="OIT Application Server (TCP 4884)" dir=in action=allow protocol=TCP localport=4884
2. **For App Server to Database:** netsh advfirewall firewall rule name="SQL Server (TCP 1433)" dir=in action=allow protocol=TCP localport=1433

Privacy and Legal Considerations
If the ObserveIT software will be deployed in a production environment, consider the implications of installing monitoring software within your organization. Make sure that you seek all proper management approval and consent.
Installation Package Overview

After you have downloaded the ObserveIT installation package you will need to extract the contents. Following this step go ahead and move the file folder over to the prepared test server.

Once the installation package is transferred, look inside. You will find the following file folders:

- DB – Contains the setup files for the 4 ObserveIT SQL databases
- DB_Analytics – Contains the setup files for the ObserveIT analytics database
- Docs – Contains several helpful setup, benchmark, and integration documents
- Insider Threat Library – Contains the exported rule library for duplication and review
- Integrations and APIs – Contains examples of ObserveIT API and integrations
- Mac Agent – Contains the Mac agent install binaries
- SQLEXpress – Installation package for SQLEXpress for the purpose of the trial (you can use your own instance of SQL in lieu of SQL Express if you prefer)
- Typical Install – ObserveIT one-click installation scripts and data
- Unix-Linux Agent – Various unix/linux agent install packages
- Utilities – Several useful tools such as the ObserveIT field-marking utility and Statistics collector
- Web – Contains the web console and application server packages
- WebsiteCat – Contains the new ObserveIT web categorization module
- WinAgent32bit – Contains the ObserveIT windows agent for 32 bit systems
- WinAgent64bit – Contains the ObserveIT windows agent for 64 bit systems
- READ ME.txt – Contains system minimum requirements and helpful notes
- Setup.exe – Self-contained one-click ObserveIT installer that will be used for this trial
Installing IIS and Associated Roles

You can install IIS 8.0 on Windows Server 2012, or IIS 8.5 on Windows Server 2012 R2, using:

- Server Manager
- Powershell

To install IIS 8.x on Windows Server 2012/R2 using Server Manager

1. Open the Server Manager.
2. Click Roles, and click Add Roles.
3. In the Add Roles and Features Wizard, in the Server Roles page, select the Web Server (IIS) option, and click Next.

![Figure 3 - Selecting the Web Server (IIS) Role](image)
Add features that are required for Web Server (IIS)?

The following tools are required to manage this feature, but do not have to be installed on the same server.

- Web Server (IIS)
- Management Tools
  [Tools] IIS Management Console

Include management tools (if applicable)

[Add Features] [Cancel]

Figure 4 - Confirm Adding Web Server Features
4. In the Features Wizard, select .NET Framework 3.5 Features.

![Figure 5 - .NET Framework 3.5 Features](image)
5. Scroll down to the Management Tools folder in the Roles list, and select the Application Development Role.
Make sure that the following roles are selected:
- .NET Extensibility 3.5
- .NET Extensibility 4.5
- ASP.NET 3.5
- ASP.NET 4.5
- ISAPI Extensions
- ISAPI Filters

![Add Roles and Features Wizard](image)

Figure 6 - ObserveIT requires .NET 3.5 and 4.5 to run
- Scroll down to Management Tools and select the following roles:
  - IIS 6 Management Compatibility
  - IIS 6 Scripting Tools
  - IIS 6 WMI Compatibility

*Figure 7 - IIS 6 Compatibility is necessary for running the interactive installer*
6. Confirm that the following roles have been selected prior to installation of the components.

![Figure 8 - The roles do not require a server reboot](image-url)
Using PowerShell

To install IIS 8.0 and relevant components on Windows Server 2012 R2 using PowerShell:

Open a PowerShell prompt with elevated credentials, and type the following command:

```
Import-Module ServerManager
```

Type the following command in one line. You can copy the command and paste it in the PowerShell window.

```
```

If it is not installed, you will also need to install the .NET Framework 3.5 Features. Open a Command Prompt, and type the following command in one line:

```
Add-WindowsFeature NET-Framework-Features, NET-Framework-Core
```

Close the PowerShell window. You do not need to reboot server.
Installing SQL Express

If you already have your own SQL instance, disregard this step and go to the next section, “Installing the ObserveIT platform”.

1. Navigate to the SQLExpress folder and to begin installation, run the SQL setup as an administrator.

1. Select “New SQL Server stand-alone installation or add features to an existing installation”, a new dialogue box will open up with additional prompts.
2. Click through the Microsoft update, product updates, install setup files, and install rules. Once you get to Installation Type make sure to click on the “Perform a new installation of SQL Server 2014”.

3. Accept the license terms and move on to the Express features to install. The features required for ObserveIT are the Database Engine Services, Full-text and Semantic Extractions for Search, and the Management Tools – Basic and Complete, click Next.
4. You can choose to either leave the instance name on default or name it as needed. In the example below the SQL instance is named “TestObserveIT”.

5. Click through Server Configuration leaving the settings on default. On the Database Engine Configuration, switch the Authentication Mode to Mixed Mode and set a password for your Server Authentication (SA) account.
Note: On this screen you can also change the Data Directories path and FILESTREAM options.

6. On the “Reporting Services Configuration” leave options as default and click Next.

7. Click “Next and the Installation Progress” will begin. When it is finished review any warning or alerts and move on to the next step.
Configure SQL Express to Accept TCP/IP Connections

By default, and to the frustration of many administrators new to SQL Express, the initial configuration of SQLExpress comes with TCP/IP connections disabled, which is a communication channel that the ObserveIT Application server requires to send data to the SQL instance we created.

1. To enable "TCP/IP connections" hold down the Windows key and press R to initiate a Run window. Type the command associated with your version of SQLExpress and hit OK:

   **SQL Server 2016:**
   SQLServerManager13.msc

   **SQL Server 2014:**
   SQLServerManager12.msc

   **SQL Server 2012:**
   SQLServerManager11.msc

   **SQL Server 2008:**
   SQLServerManager10.msc

2. Expand the “SQL Server Network Configuration” tab and select the Protocols for your SQL Instance then on the right hand side right click on the “TCP/IP” protocol name and select “Enable”.

---

2017.04 (Rev. 3.0)
3. Confirm the successful installation of your SQL instance by opening SQL Server Management Studio and logging in to your SQL instance with the Server Authentication account.
Installing the ObserveIT Software

Now that we have finished the installation of the SQL Server it is time to install ObserveIT.

1. Navigate back to the ObserveIT installation folder and run the Setup.exe as an Administrator to launch the ObserveIT one-click installer.
2. Configuring ObserveIT to install to the correct SQL Server requires you to put in the new SQL instance that you have created. Since this is a local SQL instance you can use `\<SQL Instance name>`. Next in the SQL Server authentication section select “SQL Server” and put in your Server Authentication (SA) credentials.

3. Under the Web Console selection, leave the ObserveIT Application (Port 4884) and select whether or not you’d like to secure access to the web console.

   **Note:** ObserveIT creates a self-signed certificate created in IIS. If you have your own Digital Certificate you can use it to replace the self-signed cert after the installation.

4. Make sure you have your ObserveIT license ready (if not you can email licenses@observeit.com) and plug it into the “Insert License:” field.
5. As the final step, hit on “I Agree” for the Terms of Service and click Install. The ObserveIT install process will first deploy the ObserveIT databases, then the Application Server, Web Console, and finally an ObserveIT agent.

Note: If the installation fails or does not go as expected, don’t worry! You are not alone. You should reach out to one of our friendly support engineers at support@ObserveIT.com.

6. Congratulations! You have completed the installation. The ObserveIT web console will automatically launch.
7. After closing the installation window, the **ObserveIT web console** opens automatically. The login page appears, in which you can configure the initial admin password.

![ObserveIT Login Page](image)

**Note:** You can refer to the User Guide located within the Web Console for configuration and other useful settings.
Installing an ObserveIT Agent on a Microsoft Windows-based Computer

An ObserveIT agent must be installed on any computer that you want to monitor and record. You can deploy as many ObserveIT Agents as required up to the trial licensing limit. For a small number of monitored servers, it is recommended that you manually install the Agent on each system to familiarize yourself with the process.

The following steps describe how to install an ObserveIT Agent on a Microsoft Windows-based machine:

1. Navigate to the original ObserveIT installation folder and locate the two Windows Agent installation folders. Copy the relevant file folders either manually to a target machine or to an easily accessible network share.
   - On a Windows 64-bit operating system, use the “WinAgent64bit” folder from the ObserveIT installation folder.
   - On a Windows 32-bit operating system, use the “WinAgent32bit” folder from the ObserveIT installation folder.

2. Once copied over, open the file folder and right-click the “Setup.exe” file, and select “Run as Administrator” then click “Next”.

![ObserveIT Agent Installation](image)
3. Select “I accept” on the End-User License Agreement stage and click “Next”.

4. On the next screen fill-in the “Server” text box, type the name of the ObserveIT Application Server. It is preferred that you use the server’s fully qualified domain name (FQDN) or IP address.

Enter the TCP port number. By default, ObserveIT listens to TCP port 4884. When accepting the default settings during the installation of the ObserveIT Application Server. Click “Test Connection” to make sure that the communication is not obstructed by a firewall (if there is no connection, refer to Firewall permissions under the Precautions section on page 7)

If the configuration was correct, you will be notified that it was successful. Click “Ok”.
5. It is recommended to select the "Custom installation" radial box so as to get familiar with the custom settings then Click "Next".
6. Set the Recording Policy to **Default Windows-based Policy**. You can also change other settings such as the installation folder, the registration state, and whether to hide the agent from the **Add/Remove Programs / Uninstall a Program** applet in Control Panel. When you finish configuration click **Next**.

7. Make note of the settings and click “Install”.

![ObserveIT Agent](image)
1. When installation is complete, click ‘Finish’ and note the Agent’s blue icon in the tray area.

![ObserveIT Agent](image)

**Installing an ObserveIT Agent on a *NIX-based Computer**

The Unix or Linux Agent installer is a self-extracting file which includes the package and an installation script. All Unix/Linux Agent installation files are located at `/opt/observeit/agent`.

1. To install the *NIX agent navigate to the ObserveIT install folder, find the relevant distribution `.run` file and copy it to the target server(s).

2. Log in to the target server with root permissions; or, alternatively, use the `pfexec` command.

3. Run the `ls -l` command and verify that the file has execute permissions (-rwxr-xr-x). Otherwise, use `chmod +x` for the Agent’s file name.

4. Run the command:

   ```
   ./observeit-agent-*<NIX_Distro>-<Dist_ver>-6.6.2.11.run --i -s <Application Server IP address>
   ```

   Installation output example:
   
   Verifying archive integrity... Done.
   Uncompressing ....
   The oit package was not previously installed; performing clean install
   Installing observeit agent
   Successfully registered this machine and saved configuration
   ```
After installing the Agent, you should check the Agent’s registration and health status in the ObserveIT web console.

Important Note!

1. If there are no execute permissions on the /tmp directory, installation will fail when the self-extracting script attempts to deploy the packages. To prevent installation failure in this case, run the installation command using the —target option, as follows:

   
   ./observeit-agent-Ubuntu-12.04-precise-5.8.0.156.run --target /work/install --i -s 10.3.0.72

2. If there is insufficient space in the /tmp folder, then you need to redirect the installation to another directory. In this case, include the —t option in the installation command, as follows:

   
   ./observeit-agent-Ubuntu-12.04-precise-5.8.0.156.run --i -s 10.1.1.1 -t /work/tmp

   
   where /work/tmp is the location of the new directory, if the /work/directory does not exist you must create it manually.

Installing an ObserveIT Agent on a Mac Computer

The Mac Agent installer is a self-extracting file which includes the package and an installation script. All Mac Agent installation files are located at /library/OIT/agent.

1. To install the ObserveIT Mac agent you must obtain the package and copy it your Mac workstation.
2. Run the ls -l command and verify that the file has execute permissions (-rwxr-xr-x). Otherwise, use chmod +x for the Agent’s file name.
3. Using the sudo (or equivalent) command, run the installation as follows:

   Sudo ./ObserveIT-agent-OSX-6.7.0.71.run --i -s <ServerIP>:<Port>

   
   Where <ServerIP> is the IP address or FQDN of the ObserveIT Application Server and <Port> is the TCP port used by the ObserveIT Application Server

4. After successful installation, you can log in to the ObserveIT web Console and begin recording sessions.
Verifying Successful User Activity Recording

You should now be able to access the ObserveIT Web console from anywhere on your network by navigating to the url: https://<Server_Name_FQDN>/ObserveIT

1. By default ObserveIT will open up to the ObserveIT management console, you should immediately see recorded sessions as well as the Trial duration at the top right of the screen.

2. Go ahead and familiarize yourself with the layout of the console and expand the recorded sessions by clicking the $ to make sure metadata is being collected. Then click on the video replay button $ to verify session recording.
Now you’re done! You should check out the Quick Help guide in the ObserveIT console as well as the documents in the Installation Folder for configuration, usage, and setup.

Documentation Feedback

The following online documentation will provide you with guidance for specific aspects, including system requirements and installation procedures:


ObserveIT is engaged in a continuous effort to improve our documentation. Please help us by sending your comments to: SE-USA@observeit.com.

Copyright

Copyright © 2016, ObserveIT Inc. All rights reserved.

The information in this document is subject to change without notice. No part of this document may be reproduced, stored or transmitted in any form or by any means, electronic or mechanical, for any purpose without the express written permission of:

ObserveIT Inc.

ObserveIT Inc. assumes no liability for any damages incurred, directly or indirectly, from any errors, omissions or discrepancies between the software and the information contained in this document.